



September 14, 2004

John Biggins
Executive Vice President
American City Bureau, Inc.
33 Higgins Road, Suite 520
South Barrington, IL 60010

Dear Mr. Biggins;

It is a great pleasure to share my experience regarding American City Bureau and campaign director/senior consultant John Duntley.

I have been a co-chair of two capital campaigns in my community during the past 10 years. American City Bureau has consulted on both of these projects. These campaigns were very ambitious in our small town of 20,000 people with virtually no history of philanthropy. At the successful completion of a 9 million dollar campaign for the Peter White Public Library I felt extremely positive about ACB, which had done a top rate job.

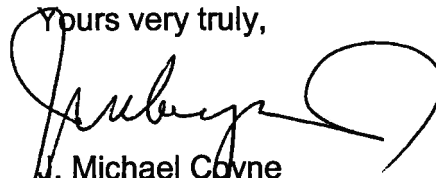
Following the completion of the second campaign, a 7.2 million dollar project for Bay Cliff Health Camp, I am left with even stronger positive feelings toward ACB. Simply stated, they did what they said they would do in a very professional manner. American City Bureau has served our community and both campaigns well.

I believe it imperative that I comment on John Duntley's outstanding performance as American City Bureau senior consultant/campaign director. He is a unique individual who is personally gentle and professionally superior. He did an excellent job organizing the campaign, meeting hundreds of people and putting them at ease, training volunteers and creating a positive attitude throughout the campaign. He used his computer skills to organize our data base, write newsletters, record minutes, and keep in touch with 250 volunteers by e-mail. Mr. Duntley worked incredibly hard and always got the job done.

John Duntley is a credit to his company. His strong attributes represent American City Bureau well. Any future capital campaign would be most fortunate to have him as their consultant.

In closing, I have been very pleased with my association with American City Bureau and Mr. John Duntley. These two ambitious projects would not have succeeded without their assistance.

Yours very truly,



J. Michael Coyne
Campaign Co-Chair